

Healthy Way LA

WHAT IS HEALTHY WAY LA?

Healthy Way LA is a <u>no cost</u> health care program, available to <u>Los Angeles County residents</u>. If you qualify, you will be able to choose one of over 100 different locations to get your health care.

WHO IS ELIGIBLE?

HWLA-Matched Los Angeles County Residents Adults ages 19-64 years US Citizen or legal resident 5+years Not pregnant and not eligible for Medi-Cal Income at or below 133% FPL HWLA- Unmatched Los Angeles County Residents Adults ages 19-64 years Not a US Citizen or not a legal resident Not pregnant and not eligible for Medi-Cal Income at or below 133% FPL

How Do I Enroll in HWLA?

- > You must fill out an application
- Provide proof of residency in Los Angeles
 - CA Drivers License or DMV ID card with LA County Address
 - US Passport or other Government issued ID with picture and address
 - School ID
 - General Relief ID
 - Utility bill or Mail with name and address post marked in the last 60 days
 - Rent receipt or letter from provider verifying in-kind address w/in 60 days

Family	Monthly
Size	Income
	Limit
1	\$1,207
2	\$1,631
3	\$2,054
4	\$2,478
5	\$2901
6	\$3,324
7	\$3,748
8	\$4,172
9	\$4,596
10	\$5,020

- Provide proof of Citizenship or Legal Residency (for HWLA-Matched program only)
 - U.S. Passport
 - Certificate of Naturalization
 - Certificate of Citizenship
 - Permanent Resident Card (Green Card)
 - U.S. Birth Certificate or Military Record
- > Evidence of income
 - Current paycheck stubs
 - Federal Income Tax Return
 - California Unemployment or Disability income, award letters, Etc.
- ➤ If you appear to be eligible for <u>Medi-Cal</u> or <u>Healthy Families</u>, you must fully cooperate with those programs by completing a <u>Medi-Cal</u> or <u>Healthy Families</u> before applying for HWLA

WHERE TO APPLY FOR HWLA

- If you are currently seeing a doctor at a participating <u>community clinic</u>, they can assist you in applying for HWLA
- If you are not currently seeing a doctor, your local participating <u>community clinic</u> or the <u>Martin Luther King-MACC</u> staff can assist you in applying for HWLA.

HWLA MEDICAL HOME

- All members will be assigned a <u>medical home</u>—this means that in this program you will ALWAYS go to the same clinic to see a doctor for primary care services.
- You can change <u>medical home</u> up to one time each month. You <u>cannot</u> make a primary care appointment at another clinic

HWLA BENEFITS

- Primary Care Medical Home
- Preventive Health Services
- Specialty Care
- Customer Service Line
- 24/7 Nurse Advice Line (NAL)
- Next Day Appointments (if medically indicated & referred by the NAL)
- Chronic Illness Program
- Flu Vaccine
- Health Education Seminars
- HWLA I.D. Card
- Mentor Information Booklet
- Mental Health Services
- Out-of-network emergency and post-stabilization care
- Initial Health Assessment
- Non-emergency transportation (with prior authorization)
- Due process standards and procedures
- You can go to <u>LA County</u> Emergency Rooms (LAC+USC, Harbor UCLA, Olive View) AND you can also go to <u>Private Hospital</u> Emergency Rooms to receive care----if it is a true emergency
- You will not be required to pay for Emergency Room visits if it is a true emergency

Questions:

Call HEALTHY WAY LA Customer Service:	Southside Coalition of Community Health Centers:
1-877-333-HWLA or	Olivia Mendez or Evelia Castañeda
1-877-333-4952	Health Promoters
	(323) 758-9480 ext. 104